THE ANGRY BOSS

You are going to hear a boss talking to a female employee he is not satisfied with.

Dialogue I:

For questions 1-7, match the beginnings of the sentences with the correct endings (you just need to fill in the corresponding letters A-F); There is one ending you do not need.

1. At the beginning, the boss says that []	A. members of the public regularly.	
2. He explains that the employee must []	B. concentrate on her own work.	
3. He points out that the employee meets [] C. that she is unhappy with her job.		
4. The employee shouldn't show []	D. that he is unhappy with her job.	
5. In the meeting, the boss makes clear []	E. some improvement in the employee's	
	work.	
6. The boss wants to see []	F. he doesn't want to discuss who deserved	
	to get the job.	
7. The boss understands that []	G. it can be depressing not to get promoted.	
	H. is still employed.	

Dialogue II:

For questions 8-14, complete the gaps with 1-3 words each.

8. The boss says that he will come straight	
9. The boss wasn't happy with Michelle being	and a bit
with people.	
10. Michelle thinks she has to be held	lpful.
11. The job hasn't been very interesting since Sarah got	·
12. The boss says that Michelle's effort hasn't	·
13. When the boss mentions that Michelle has been off work for sor	ne time, she replies that it
certainly is allowed for employees to take	·
14 The boss hopes that Michelle will come back from leave	_

www.bbclearningenglish.com

I) 1F 2B 3A 4C 5D 6E 7G

II) 8 to the point 9 uncooperative (and a bit) surly 10 made an effort 11 the promotion/promoted 12 come across 13 leave 14. refreshed